

How do I reserve a free trial class on RhinoFit?

Introductions (0:00-0:15)

Hello everyone welcome to another tutorial for FitPOWER LLC. We are talking about our Rhinofit and TrainHeroic FAQs. These are the two apps we most frequently use here at FitPOWER.

Question Introduction: How do I reserve my spot for a free trial class? (0:16-1:03)

Today's topic is how do I reserve my spot for a free trial class? Today we are specifically going to be talking about a Yin Yoga Class that we are about to present, but this can be applied to any free trial class that we hold in the future. Whenever we hold a free trial we are trying out the class and seeing people's response to it, how they feel about it, if its good or if it's bad to keep it going in the line up. Today we are going to be talking about Yin Yoga, so when you see me go through things that's what I'll be looking for, but again this can be applied to any class.

Accessing the calendar from the website: (1:04-2:20)

Calendar from 'Classes' Tab (1:04-1:47)

The very first thing you need to do is go to our website. That is fitpowermke.com. You can see we have a lot of tabs here on the top. You can find our calendar in two spots and that's where you're going to reserve the class. You can scroll down and you can see under our classes tab that this is where we have all our classes for the week. And we do it on a weekly basis. You can also look here based on instructor. For this case, we are looking for Elizabeth Doer. And then you will see that only her class shows up. So this is one option.

Classes from 'Education' Tab (1:47-2:20)

You can also find any trial classes or intro classes or any educational things that we host under the education tab. So far this is all we have up for our 2020 schedule.

Yin Yoga Trial Class, slow flow yoga for lifters and grapplers. We're holding the classes October 14, 21 and 28 with your instructor. So here's a little bit more information about it. Again any free trial class that we do have up will be under here as well as workshops, seminars, so on and so forth.

Registering for class: creating a membership (2:20-4:48)

Here we're gonna go to register here.

Again this is just if you want more information on it because it's gonna pull you up to the same page. Just wanna give you a variety of options.

On this page we have it so that the only class that's gonna show up is the class that you want. Now we have to find the date.

If you October 14 you're just simply going to hit this button and were in the week of October 11 and the class should show up here on the bottom.

We're gonna click on that. Now you have two options

For this class there is no membership made, so there is no way that you can purchase a membership to keep going with this class, you can only do it as a drop in.

We can save some trouble in one way and that's by creating a username and password account under our Rhinofit software.

That means that if you ever do like the class and the membership pops up you are already done and set to go, your membership profile is in our accounts and you already have your credit card information set up for that.

Lets go over that real quick

If you wanna create a new account this page is gonna pop up.

We'll just make a fake address. Just keep it simple.

Now for you obviously you would create a password and your username would be your email address because your confirmation emails are going to go to the address that you choose.

Pick the address that you see the most so that you can look for your appointments.

I'll put in some fake stuff.

Now the asterisks are the only items that you need to fill out right now, you can fill out your profile down the road if you would like to, if you even decide that you wanna keep going with the class.

No for insurance reimbursement, everything else is up to you if you'd like to fill it out it's going to ask if you'd like to continue.

And this is where it's going to ask you for your payment information.

Quick note: (4:49-5:16)

A couple of things you need to know:

There is always a person behind this screen so nothing ever gets charged or approved or anything like that without me or my office manager looking over it beforehand .

If anything looks unusual we contact the person first, so we just want you to know that. I'm going to give this pause so that I can enter some information

Creating a membership (continued): (5:17-5:23)

I only paused it so that I could enter my credit card information. That's what you would be doing during that time: entering your credit card information, three digit code on the back and your expiration date.

Purchasing class without a membership: (5:24-6:35)

After that it's going to take you to this page, It's gonna say you can't reserve it because you don't have a membership. That's fine, there is no membership created for this class. What we're going to do is we're going to purchase class without a membership. And because of that it is going to ask you for your information again. So after you've filled everything in it is going to bring you back to this page and you are all done and you've signed up. The difference between this and a drop in is the drop in doesn't have your saved information. Once you've created your profile everything's saved on there. So there is kind of a perk for that again if you decide to create a username, then you can just sign into your profile all the time. After this, this is where I can go in on my end and I can check my calendar and I can see who has signed up, so I click here and I see that Joe Sunier has signed up alright.

Attending class as a drop in: (6:35-7:06)

Now if you wanna skip all that and you don't want to create a username or anything then you simply click on it. And you just attend the class as a drop in. It's gonna ask you for the same information as if you were going to purchase it without a membership. You fill out all the information, it takes you back to the screen and you are all signed up for that class.

Contacting us: (7:07-8:13)

Those are just a couple ways that you can sign up for our free trial class and of course if you have any questions feel free to contact us. You can fill out our online form. At the top of every page on our website there is a contact us button and you can choose who'd you like to talk to and you can even pick the topic that you

would like to talk about. It gets directed to me or my office manager and we answer it usually within 24 hours.

If you would like to get a hold of us via facebook or instagram, both handles are @fitpowermke. You can shoot us a message or go into our dms and we usually answer within 24 hours there as well.

And if you simply an old school email address please email hello@fitpowermke.com, we'll get back to you within about two hours and we'll answer any question that you may have.

Alright I hope you all have a great day and I hope this cleared up a few questions for you and we'll see you on the mats!