

# How do I sign up for community classes?

Introductions: 0:00-0:12

Hi, my name is Jess. I am the owner of FitPOWER LLC and this is a RhinoFit and TrainHeroic FAQ tutorial.

Question Introduction: How do I sign up for free community classes?: 0:12- 0:39

Today's question is: How do I sign up for free community classes?

If you didn't know already we offer two free community classes right now.

One is our **LGBTQ Intro to Jiu Jitsu class** and the other is our **Yoga for Holistic Healing class**

I am going to give you a step-by-step of how we can sign up for these classes simply by going to the website.

Accessing the website: 0:39-1:37

Ok, so the first thing we need to do is go to the website.

The website you will be going to to is [www.fitpowermke.com](http://www.fitpowermke.com)

So fitpowermke.com

This is the main webpage that you are going to see.

So what you're going to do is you're going to scroll down until you see the classes header. This is all of the classes we offer on the martial arts side in our gym.

So you can see here it is set for Sunday October 4th through Saturday October 10th. So we need to look one more over

Finding the schedule: 1:37-2:30

So here you can see the LGBTQ Jiu Jitsu Intro Class taught by Coach Brad is taught every Sunday by Brad.

All you have to do is click on it and it's going to assume that you are not a member yet.

If you are a member simply type in your username and password and you're set to go.

This is going to set you up in our RhinoFit software system.

The reason it's doing this and this is something you should know, is the software that we use is made for a traditional fitness gym setting where most people are locked into some kind of contract.

That is not how our gym operates, however, this software is the only software out there that gives us this the most flexibility to create things how we need to create them.

## A note about 'Payment Information': 2:30-3:07

And another thing you should note is that it is going to ask you for payment information

That is how you can acquire this membership, this membership is free, so this card will never ever be charged.

On top of that there are always people behind this software, so nothing is automatic without the approval of me or my Office Manager Aliza.

So both of us are always in charge, there is always a person behind the screen.

I just need everyone to understand that.

## Creating an account: 3:07-5:30

So because you don't have a username or password yet you are going to create a new account. So yes you can attend class as a drop-in but that's going to ask you for your card information all the time,

And we're trying to bypass that by only entering that once.

So we are going to go to 'create new account', this is going to ask you for an email address.

Oh boy what email should I use

I will use [sunierjm@gmail.com](mailto:sunierjm@gmail.com)

Verify [sunierjm@gmail.com](mailto:sunierjm@gmail.com)

Password 12345, 12345 ok, I am going to continue.

It's gonna ask if I wanna save it, no cause it's not real.

Ok so just going to enter in basic information now you see you only need to enter information for those thing that are stated.

So all of this is going to be entering into you profile and you don't need to enter this right away because it is going to create a user profile for you.

So you can enter as much or as little information as you want.

The one thing o do have to enter us if you want insurance reimbursement just click no, ok continue.

No.

Now it's going to ask you for your card information and it's going to ask for your credit card,

The expiration month and the expiration year.

We're going to pause this right now so that I can enter my card information which you will not get.

I am very bad at this.

Alright so the LGBTQ class it says I cannot reserve this class because I do not have this current membership.

So this class also discover movement through the marita art of Jiu Jitsu in an LGBTQ friendly space, while we have sincere love for our allies, this class is for LGBTQ folk only, we appreciate your consideration with that.

## Signing up for the membership: 5:30-6:43

Alright so I'm gonna sign up for the membership

You wanna go to community classes.

The membership length is set up so it renews month after month. This is how we avoid you having to sign up over and over again for this class. So if you sign up the for this specific membership it's going to take the information that you put on your profile and what's done is done and it will never not exist unless you contact me or if my office manager and say, 'Hey I would like to get rid of my profile, I would not like to attend this class anymore', 100% fine, we take care of it for you and we both go on our ways.

Alright so we're going to sign up, I'm gonna buy this now.

Ok, and my purchase is complete, that is because you have set up your profile ok.

Welcome to FitPOWER LLC, we look forward to seeing you at our facility

Now you are all set to go.

And that is how you sign up for a community class in our space.

## Contacting us: 6:43-7:35

So if anything of this was still confusing or if you're still unsure contact us

You can use our online form if you saw at the very top it says contact us.

And it's on every page so you're always available to contact us and you can even give us a very detailed reason you are contacting us and you can actually pick who you would like the email directed to.

Another way to reach us is on Facebook and Instagram we are both @fitpowermke

You can message us or shoot us a dm.

The final way to reach us is an email address, you may us [hello@fitpowermke.com](mailto:hello@fitpowermke.com) again you're going right to a human and we respond within about 24 hours

## Sign offs: 7:35-7:47

Alright so I hope this helped you and answered any questions you might have about our community classes or how to sign up for a class online.

And we look forward to seeing you on our space.